

Free Card Machine Services Fee offer

Terms and conditions

1. The offer

If you switch your card processing service provider to Dojo by the **end date** (as defined below), Dojo will waive your **card machine services** fees for any **qualifying card machines** (as defined below) for the duration of your **agreement** in line with these terms and conditions (the **offer terms**).

2. Offer terms

Dojo is a trading name of Paymentsense Limited. The **agreement** and these **offer terms** are between Paymentsense Limited (company number 06730690, registered office address The Brunel Building, 2 Canalside Walk, London W2 1DG, authorised and regulated by the Financial Conduct Authority with firm reference numbers 900925 and 738728) and you, the **person** shown as the 'legal entity' in the **application documents**.

These **offer terms** are applicable to your participation in the **offer**. By participating in the **offer**, you agree to be bound by these **offer terms**.

3. How to participate

The **offer** will begin at 00:00 on 15 November 2024 and will end at 23:59 on 31 January 2025 or on any later date as we may determine at our sole discretion (**end date**).

To participate in the **offer**, you must switch your card processing service provider to **Dojo** and provide us with a valid switcher statement, sign up to our "annual plan" contract offer, and select a Dojo Go A920 as your **card machine** by the **end date**.

4. Eligibility

To be eligible to participate in the **offer**:

- your annual card turnover must be between £100,000 and £1.2 million;
- you must not currently transact through **Dojo card machine services**; and

- you must satisfy our eligibility criteria as set out in section A, clause 3 (Eligibility) of the **General Terms and Conditions**.

By participating in the **offer**, you agree to be bound by these **offer terms** and confirm that you are eligible to participate in this **offer**. You acknowledge that we may require you to provide proof that you are eligible to participate in the **offer**.

5. Qualifying card machines

The maximum number of **card machines** that you may receive from us in line with this **offer** will be determined based on the lower of the following: (i) the number of **card machines** set out in the table below, or (ii) the number of **card machines** identified in your switcher statement:

Your annual card turnover	Number of card machine(s)
£100,000 to £300,000	1
£300,001 to £900,000	2
£900,001 to £1,200,000	3

Any **card machine** that you receive from us in line with this **offer** shall be a **qualifying card machine**.

6. Card machine services fee waiver

For each **qualifying card machine** you receive from us, we agree to waive the corresponding **card machine services** fee for the duration of your **agreement** with us. If we replace a **qualifying card machine** in line with the **Dojo General Terms and Conditions**, the **offer** shall apply to that replacement **qualifying card machine**.

The **offer** does not apply to any **card machines** that we provide you in addition to the maximum number of **qualifying card machine(s)** set out above. It also does not apply to any **card machines** that we provide you after the **end date**.

The **offer** is strictly limited to **card machine services** fees only and does not apply to any other fees or rates set out in the **fee schedule** including, for the avoidance of doubt, any fees relating to **card machine maintenance services** and **card machine exceptional replacement services**.

The **offer** is not negotiable or transferable, and cannot be redeemed for cash.

7. Liability

Dojo will accept no liability or responsibility for any applications to participate in the **offer** that are lost, mislaid, damaged or delayed in transit, regardless of cause, including, for example, as a result of equipment failure, a technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind.

Insofar as is permitted by law, neither **Dojo** nor any of its subsidiary or affiliated companies, agents, officers, employees, or contractors are responsible or liable for any condition, circumstances, losses, failures or delays caused by events beyond its or their control where the **offer** is concerned, such as (but not limited to) the acts or defaults of any supplier. Nothing in these **offer terms** shall in any way limit the liability of **Dojo** for death or personal injury caused by its negligence or for any other matter where liability may not be limited as a matter of law.

8. Privacy policy

We will process any information you provide in connection with the **offer** in accordance with our Privacy Policy that can be found on our website at <https://dojo.tech/legal/privacy/>.

9. General

If you have any questions or complaints relating to the **offer**, please contact support@dojo.tech or by calling us on 0800 044 3550.

Words and phrases in bold have the meanings given to them in these **offer terms** or the **Dojo General Terms and Conditions** provided to you by **Dojo**.

If a court or other authority decides that any part of these **offer terms** is illegal or ineffective, the rest will be unaffected and will remain in force. These **offer terms** are governed by English law and you can only bring legal proceedings in relation to them in the English courts unless you live in Scotland, in which case you can bring legal proceedings in respect of them in either the Scottish or the English courts.